

SHOPRITE FIGHTS CRIME TO KEEP CUSTOMERS AND STAFF SAFE

The Shoprite Group is fighting crime by investing heavily in sophisticated security and other measures to make its shopping space secure, reduce the number of criminal incidents and increase the number of arrests. This follows in the wake of the retail industry experiencing significant crime incidents in which the Shoprite Group had to contend with 489 armed robberies and burglaries in its 2018 financial year. Its investments in crime prevention, including a centralised command centre and anti-crime team, gives the Group the ability to monitor stores and vehicles, remotely trigger security devices, follow up on crime incidents and ensure suspects are arrested. Through an extensive intelligence network, the command centre receives live information on strikes, protests and other incidents. This information can be used to react and take the necessary measures to safeguard the Group's fleet on the road as well as staff and customers in its stores. Shoprite's efforts to keep its customers and staff safe are reflected in a reduction of contact (violent) crime incidents and increased prosecutions. "It is a work in progress," said group loss prevention manager, Oswald Meiring. "Incidents of violent crime and robberies are decreasing, and we will continue to do everything we can to make Shoprite a harder target." Arrests have increased by 200% as a result of the Group increasing its capability to identify, trace and arrest suspects. Recently the Group was



SAPS at SHOPRITE

also able to assist with the arrest of two suspects after the manager of its Worcester branch was shot and killed in a robbery. A third suspect has been identified and arrest is imminent. "We continue to focus on creating a safer environment for customers and staff. That is our first priority and we will go to any length to prosecute whoever is committing these crimes." The Group works closely with the South African Police Service (SAPS) and the National Prosecuting Authority (NPA) to affect the necessary arrests. It shares intelligence with them to ensure that bail is opposed, and that prosecution of criminals is successful. In addition to tracking devices, the Group installed cameras and electronic locks on trucks which are managed from the command centre. Trucks can be remotely opened and closed, with alarms triggered if trucks are stationary for a certain length of time, or if unusual driving behaviour is detected. Since these devices were installed, there have been no incidents in transit on these vehicles. It has also employed an in-house investigation team made up of experienced investigators. It has a team of data and crime analysts who utilise predictive and historical analysis of all the crime data, to identify which stores or areas should be focused on. The Group has also employed an expert criminal lawyer to assist with the successful prosecution of criminals. **SHOPRITE press release, 22 July 2019**

80% OF HOUSE ROBBERIES RESULT FROM INFORMANTS

In 2016, UNISA's School of Criminal Justice conducted research into understanding and preventing house robbery in South Africa. Based on in-depth interviews with convicted robbers, they found that a staggering 8 out of 10 residential robberies are committed using information from domestic workers, gardeners and former employees. Charnel Hattingh, national marketing and communications manager at Fidelity ADT, says this is particularly worrying as residents usually view their domestic staff as a home's first line of defence and they play a critical role in security. "Homeowners need to be aware of the importance of vetting all staff very carefully. We recommend you use a specialist placement consultancy who can do the necessary background checks," she said. **Although the survey is almost three years old now, a number of the findings are still relevant:**

- Robbers will monitor the home for as long as two weeks.
- Most attacks occur between 19:00 and midnight as people are relaxed, sleeping, cooking or watching TV and the security systems and beams are not activated. Robberies can continue until 04:00.
- 97% of robbers are armed.
- On average, an armed gang has four members.
- The average age of a house robber is 19 to 26 years of age.
- An average of 30% of all house robbers have either committed murder or won't hesitate to commit murder.
- Of all arrested robbers, 90% had no matric qualification or were unemployed.

"The bottom line is you always need to be vigilant. Act as if you are being watched and take all necessary precautions. Your security starts with having the correct domestic and gardening employees who are well vetted and informed with your security protocols, having the right security measures around your home; living in a community that supports and has good security protocols," Hattingh said.

Fidelity ADT July 2019 media release extracts

IMPALA PLATINUM MAKING A DIFFERENCE

Our people are at the heart of our culture

Our business is about our people.

The way we treat, develop, grow and demand accountability from our people at all levels is at the heart of our culture. This is what makes us different. This is what makes us proud to be Impala.

The Employee Value Proposition (EVP)

The relationship between Impala Rustenburg and its employees is a two-way road. An EVP is the set of attributes employees see as the value they gain from being part of Impala Rustenburg. An EVP is important to a company such as Impala. Our culture is at the very centre of our EVP.

MY REWARDS

- Competitive compensation
- Bonuses
- Incentives
- Recognition

MY BENEFITS

- Health benefits (clinics, hospitals, counselling)
- Retirement benefits
- Leave benefits (annual, sick, maternity and paternity, family responsibility)
- Housing benefits
- Funeral benefits

MY WORK

- Development (skills, career, educational)
- Technical training
- Leadership and supervisory training
- Mentorship and coaching
- Career progression
- Safe working environment

MY LEADERSHIP

- Direction
- Values
- Feedback
- Performance
- Organisational stability and sustainability

CULTURE of care, respect and delivery

We are a team, working together, to ensure our future – Impala Platinum making a difference.

Problems with Debt?

We provide assistance with:

- Debt Counseling – Payments in arrears? Creditor Harassment? Sheriff calling? Don't lose assets?
- Administrations – New Applications and transfers from another administrator, removal of garnishee orders;
- Management of Body Corporates;
- Divorces;
- Blacklisted? Rescission of Judgments, ITC clearances;
- Deceased Estates;
- Conveyancing – Property Transfers;
- All Queries and advice relating to the National Credit Act;
- All General legal litigation

Contact us at our NEW OFFICES:
Tel: (014) 592-0624 / Fax: 014 592-1280
Address:
224 President Thabo Mbeki Drive, Rustenburg
Postal Address:
P.O Box 344, Waterfall Mall, Rustenburg 0323
Contact Person: Daleen Nieuwoudt
Email: daleen.dnprok@gmail.com

"In Association with North-West Debt Counselling"

Call us for Specials and Payment Plans

Advance your career in occupational health and safety. All our courses are Nationally/ Internationally accredited. (Full Time/Distance Learning options)

CERTIFICATES & DIPLOMAS: (MINING & INDUSTRIAL)

New! Occupational Certificate QCTO: Safety, Health and Quality Practitioner (Occupational Health and Safety Practitioner) Level 5 - 256 Credits. Other Courses: Safety Officers/ COMSOC® Level 1, 2 & 3, ICAM®, Environmental Management, Safety for Supervisors, ISO 45001:2018 courses, Minerals Council SA, Chamber of Mines Basic, Elementary and Advanced Mine Valuation, COMSOC® is a Registered Trademark of Skillfull No: 2013/13447/8, ICAM® is a Registered Trademark of Skillfull No: 2015/15290.

UPCOMING EVENTS

Safety Officers/COMSOC®2 Full Time Course: 12th August – 23rd August 2019, Safety Officers/COMSOC®3 Full Time Course: 2nd September – 13th September 2019, Safety Officers/COMSOC®1 Full Time Course: 23rd September – 4th October 2019
Register before end Aug and receive discounted tariffs on full time and distance learning courses. We offer various payment plans.

Contact our client service department for enquiries / Course Schedule. Tel: 018 786 4300 / 018 786 2812 (8:00 - 16:00) www.skillfull29.co.za / www.minesafetytraining.co.za